

## Field Offices

**CPSC Western Regional Center**  
**1301 Clay Street, Suite 610 N**  
**Oakland, CA 94612**  
**(510) 637-4050**  
**Fax: (510) 637-4060**

Alaska, Arizona, California, Colorado, Guam,  
Hawaii, Idaho, Montana, Nevada, New Mexico,  
Oregon, Utah, Washington, Wyoming

**CPSC Central Regional Center**  
**230 South Dearborn Street**  
**Room 2944**  
**Chicago, IL 60604-1601**  
**(312) 353-8260**  
**Fax: (312) 353-5013**

Arkansas, Illinois, Indiana, Iowa, Kansas,  
Kentucky, Louisiana, Michigan, Minnesota,  
Missouri, Nebraska, North Dakota, Ohio,  
Oklahoma, South Dakota, Texas, Wisconsin

**CPSC Eastern Regional Center**  
**201 Varick Street, Room 903**  
**New York, NY 10014-4811**  
**(212) 620-4120**  
**Fax: (212) 620-5338**

Alabama, Connecticut, Delaware, District of  
Columbia, Florida, Georgia, Maine, Maryland,  
Massachusetts, Mississippi, New Hampshire, New  
Jersey, New York, North Carolina, Pennsylvania,  
Puerto Rico, Rhode Island, South Carolina,  
Tennessee, Vermont, Virginia, Virgin Islands,  
West Virginia

## Safety Publications Available

CPSC publishes numerous informational pamphlets that you can use in your efforts to educate the citizens of your community on safety-related issues. Just go to our website at [www.cpsc.gov](http://www.cpsc.gov) select "Library," then select "CPSC Publications." You can then browse through the more than 110 brochures that are available. Quantities are limited.

Once you find the pamphlets you want, place your order at "Order hard copies of publications by email."

CPSC is happy to partner with your fire department to spread the safety message! CPSC does not charge for the pamphlets or shipping to you.

## Fire and Carbon Monoxide Safety Publications

Visit the CPSC website at:

[www.cpsc.gov](http://www.cpsc.gov)



- ◆ **Residential Fire Loss Estimates**
- ◆ **Fires Involving Specific Consumer Products**
- ◆ **CO Poisoning**
- ◆ **Regulations**



**U.S. Consumer Product  
Safety Commission**

**Let's work together to save  
lives and keep families  
safe!**

**How Your Fire Department  
Can Play A Role.**



**Report Consumer  
Product-Related  
Fires To CPSC**

On the Web: [www.cpsc.gov](http://www.cpsc.gov)

By Phone: **1-800-638-CPSC**

**U.S. Consumer Product Safety Commission**  
*Saving Lives and Keeping Families Safe*

## Who We Are

We are the U.S. Consumer Product Safety Commission (CPSC), an independent federal regulatory agency that was created in 1972 by Congress in the Consumer Product Safety Act. In that law, Congress directed the Commission to "protect the public against unreasonable risks of injuries and deaths associated with consumer products."

We have jurisdiction over about 15,000 types of consumer products, from automatic-drip coffee makers to toys to lawn mowers. Some types of products, however, are covered by other federal agencies. For example, motor vehicles are covered by DOT, while foods, drugs and cosmetics are covered by the FDA.

## What We Do

CPSC works to reduce the risk of injuries and deaths from consumer products by:

- ◆ developing voluntary standards with industry
- ◆ Issuing and enforcing mandatory standards; banning consumer products if no feasible standard would adequately protect the public
- ◆ obtaining the recall of products or arranging for their repair
- ◆ conducting research on potential product hazards
- ◆ informing and educating consumers through the media, state and local governments, private organizations, and by responding to consumer inquiries.

## How Your Fire Department Can Play a Role

Your Fire Department is a critical partner in helping the CPSC to identify potentially dangerous consumer products.

As first responders, you're in an excellent position to collect valuable information from individuals that have been involved in consumer product-related incidents.

Whenever your department responds to an incident involving a consumer product, try to collect the following information about the incident and the consumer product involved and include it in your fire incident report:

- ◆ Product name, model number and manufacturer
- ◆ Where and when the product was purchased
- ◆ Previous problems the consumer had with the product
- ◆ Maintain the damaged product as evidence if possible for possible CPSC collection and lab examination

The information you collect will help us to determine whether further CPSC investigation is warranted. Let's work together to save lives and keep families safe!

## Public Affairs Support

In addition to providing informational publications and website resources, we regularly make presentations on various consumer product issues. We can participate in your department's training and community education programs. While we cannot guarantee that we can attend every public affairs event or training session, we'll certainly try!

## How to Report Consumer Product- Related Fires or Injuries

**Via the Internet: at CPSC's Web site** <http://www.cpsc.gov/talk.html>

**(Priority reporting link for fire and police Investigators)**

**By e-mail:** ([hazard@cpsc.gov](mailto:hazard@cpsc.gov))

**By toll-free telephone:** (800-638-2772)

**By toll-free fax:** (800-809-0924)

**By mail:** U.S. CPSC, ATTN: EHDS,  
Washington, DC 20207

## To Obtain CPSC Product Recall or other Safety Information:

**Internet Services; Internet E-mail Subscription Service**



- ◆ You can contact CPSC day or night via the Internet to get product recall information.
- ◆ Visit our World Wide Web site at [www.cpsc.gov](http://www.cpsc.gov).
- ◆ You can have copies of product recall and safety information automatically sent to you. To subscribe to this service, visit <http://www.cpsc.gov/cpsclist.asp>
- ◆ You can join by filling out the on-line form or by sending an email message.
- ◆ You will receive an E-mail acknowledgment of your subscription.
- ◆ You may contact Clearinghouse staff to request injury data or place an inquiry under the Freedom of Information Act (FOIA). E-mail: [clearinghouse@cpsc.gov](mailto:clearinghouse@cpsc.gov)